Modified Procedures for 2020 INDOOR Maple Grove Farmers Market

Updated 10.13.2020

Please read these guidelines carefully as you consider whether you would like to participate in the Maple Grove Farmers Market during the 2020 INDOOR season. Because of the nature of the coronavirus, indoor rules are more detailed and will be more strictly enforced. It is critically important that you understand and agree to comply with the guidelines as stated below. If you decide not to participate in the indoor market for any reason, we hope you will return in the future.

Wellness	Vendors must not attend if feeling sick or anyone in family or production staff is sick or has had significant exposure to someone with symptoms of or a confirmed diagnosis of COVID-19 in the past 14 days. Significant exposure is defined as closer than six feet for 15 or more minutes, with or without masks. When in doubt, STAY HOME. Vendors who miss one or more markets due to COVID exposure or illness may request a refund of their market fees for those dates. All workers will be required to self-screen prior to entering the market area. If a worker begins to experience symptoms or feel unwell during the market event, they will be required to leave immediately.
Personal Protection	Well-fitting masks that snugly cover both mouth and nose are REQUIRED of all vendors, staff, and volunteers at the indoor market, from the time you enter the building until the time you leave the building. This is in compliance with state regulations for workers in grocery settings.
	Please note that clear plastic mouth shields are not adequate protection. Face shields that fully cover the face and extend below your chin may be considered as an accommodation for those who cannot tolerate masks.
	Customers will also be REQUIRED to wear masks at the indoor market.
	Masks, hand sanitizer, sanitizing spray and cleaning rags will be available for your use.
Handwashing	Vendors should bring their own handwashing station if at all possible.
	The market will provide handwashing stations for use by customers, vendors and staff.
Market layout	Vendor booths will be placed at least 10' apart. Foot traffic will be one-way only. Market staff will maintain a continuous count of the number of customers inside the market to prevent overcrowding.
Vendor display	Bare tables or cleansable (vinyl) tablecloths will be allowed. No cloth tablecloths.
	Vendors must place an empty 3' wide table between their display and the customer (see attached diagram). The goal is to create a safe 6' distance to protect both vendors and shoppers and decrease the chance of product/surface contamination. If you would like to try another method of keeping customers 6' from you, please discuss your idea with market management.
	Vendors who wish to design plexiglass barriers or other unique safety measures should discuss their plans with market management.

Physical distancing	This one is important! Please stay six feet from staff, other vendors, and customers at all time. It's OK to ask people to step away from you.
	You can help us by being warm and welcoming but NOT CHATTY. We don't want crowds bunching up while they're waiting for you to finish your conversation. We know this is the opposite of our usual vibe and our instincts. Remember that it's temporary and that customers appreciate your care for their safety.
Sales practices	Vendors must handle all product, discouraging customers from touching the product (the market will provide signs for each vendor). If shoppers wish to use their own shopping bag, push the items to your "clean table" and allow them to pack into the bag. Sanitize the table after that customer.
	If you are able to accept pre-orders and pre-payment, please do so. The market will maintain and publish a list of vendor contacts and pre-order options. It is the vendor's sole responsibility to keep this updated by providing information to market staff. Presales will reduce the number of "touches" in each transaction and move people through the market faster, allowing for more shoppers.
	Token programs will continue as in previous years, with a couple of modifications. Sue will not double-count the tokens with you at the end of the evening. Please carefully sort and count your tokens, complete the three-part form (press hard to be sure the printing transfers to your pink copy) and remove the pink copy for your records. Until further notice we will not be awarding \$2 Power of Produce or \$2 Frequent Shopper tokens but ask that you accept those currently in circulation.
	Credit card readers (including cell phones) should be sanitized after every use.
	Credit card readers (including cell phones) should be set for "no signature required" to eliminate the need for customer to touch your screen or device.
Samples and Prepared	Sampling is now allowed, following all parts of Minnesota's Safe Sampling at Farmers Market law and these additional COVID safety requirements:
Foods	 Food samples are covered or shielded according to the Minnesota Food Code Samples are pre-portioned
	 Sample area is monitored by a vendor/worker to maintain social distancing and discourage congregating
	 Vendor/worker is protected by social distancing and/or the use of barriers
	Prepared foods should be sold "to-go" only. Eating and drinking will not be allowed within the indoor market space.
Other	We are monitoring info from markets across the country and information from the CDC and the MN Department of Health. Our markets, like all public events and facilities, are subject to change as the nature of the pandemic and laws regarding health and safety continue to evolve.